

Hope for Shattered Hearts Pastoral Counseling

Acworth, GA

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Protecting your confidentiality and privacy

Hope for Shattered Hearts Pastoral Counseling/P. Whalen is committed to preserving and upholding your rights to confidentiality and privacy.

Hope for Shattered Hearts Pastoral Counseling/P. Whalen's records are stored securely and every effort is made to ensure that your ministry sessions and contact with Hope for Shattered Hearts Pastoral Counseling/P. Whalen are confidential. Hope for Shattered Hearts Pastoral Counseling/ P. Whalen keeps confidential notes on your sessions, to provide you with appropriate ministry help, as well as for planning and evaluation purposes.

Your personal information will not be released to any external parties without your consent, unless there are exceptional circumstances where information may have to be released in accordance with the law. This would only occur where your safety or the safety of others is at serious risk, in serious criminal matters, or in response to a court direction.

Hope for Shattered Hearts Pastoral Counseling/ P. Whalen is bound by the *Privacy Act 1988* and the Code of Ethics of the American Association of Christian Counsellors.

(electronic signature is accepted)

Client Signature: _____ **Date:** _____

Pastoral Counselor Signature: _____ **Date:** _____
Patricia Whalen